

Business Analysis Presentation and Elicitation (Duration 2 days)

Overview

The Business Analysis Presentation and Elicitation course is an intensive 2 day workshop covering the communication core competencies of a business analyst. Our course is a blend of theoretical content with the real life experience of a business analyst practitioner. Throughout the course you will learn about important communication skills of a business analyst and the key elicitation skills/techniques using a combination of instructor lead presentations and practical workshop activities.

Learning Objectives

- Understand how to identify stakeholders and how to vary elicitation techniques to suit their needs
- Learn how to prepare for a successful elicitation session
- Understand different requirements elicitation techniques including: Document Analysis, Interviews, Focal Groups, Observations, Workshops, Surveys, Brainstorming, Interface Analysis, Prototyping, Reverse Engineering, Scenarios, Storyboarding
- Learn key presentation skills and understand the supportive skills of personal organisation, communication and interaction
- Learn different methods for recording requirements
- Understand how to effectively confirm elicitation results

Course Outline

Elicitation

- Overview
- Stakeholders
- Requirements elicitation preparation
- Techniques
 - Benchmarking and Market Analysis
 - Brainstorming
 - Business Rules Analysis
 - Collaborative Games
 - Concept Modelling
 - Data Mining
 - Data Modelling
 - Document Analysis
 - Focus Groups
 - Interface Analysis
 - Interviews
 - Mind Mapping
 - Observation
 - Process Modelling
 - Value Stream Modelling
 - BPMN
 - Prototyping
 - Survey or Questionnaire
 - Workshops
- Presentation Skills
- Personal Organisation
- Communication Skills
- Interaction Skills
- Requirements elicitation validation